# Canon

## *Service Information*

**Model** : **Network Printer Board-F1**
**Network Multi PDL Printer Board-H1**
**Network Printer Board-K1**

**Number:** FF-T01-V1-000130-01

**Date :** April 9, 2001

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**Location** : System Software

**Subject** : Patch file 1-2H9UA.EFI Release

**Reason** :

A patch file will be released (1-2H9UA.EFI) by way of responding to a complaint from the field; i.e., the selection of a paper source is not valid when "Separator Page" is used in combination with the Network Multi PDL Printer Board-H1 or the Network Printer Board-F1/K1 v2.1.
This patch file, however, is designed exclusively for System Software v2.1.

**Detail** :

(Outline of the Complaint from the Field)
When printing in a Windows NT/2000 environment, the following occurs if "PCL.sep" is selected for "Separator Page":
In printing a multiple-page file, printing takes place while setting "Paper Source" as follows: 1st page=Drawer 1; 2nd page=Drawer; Other Pages=Drawer3. However, all pages will be picked from Drawer 1. This fault, however, is absent if "Separator Page" is not selected, in which case all selected sources of paper will correctly be used.

**Installation Notes :**

1. Select "Setup" at Boot Up menu.
2. Install the Software through the parallel port.
3. Download "1-2H9UA.efi" with PDL Downloader.
4. Exit Setup and Re-boot.
5. Print the configuration page and check that patch file name (1-1-2H9UA) is printed out in Update Information on the configuration page.